



**Perrysburg Township  
Natural Gas Aggregation Program  
Frequently Asked Questions**

***What is Opt-out Aggregation?***

- Eligible customers not under contract are automatically included unless they opt-out. Other customers must call to join.

***What Are Natural Gas Aggregation Benefits?***

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Best Combination of Term, Service & Pricing Available

***How Will I Be Billed?***

- Meter Reads & Billing by Local Utility
- New Supplier Gas Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues
- Automatic Payment Option Availability Continues
- Gas Service Line and Other Insurance Programs Unaffected
- Itemization of LDC's Regulated Charges
- Itemization of Supplier's Deregulated Charges

***How Will My Account be Serviced?***

- Via Local Distribution Company (LDC), Columbia Gas of Ohio
- Meter Reads & Billing
- Maintenance of Pipeline Delivery System

***Who is Eligible to Participate?***

- Governmental, Residential Account Holders in Community
- Residential Account Holders in Community <5000 Ccf/Year
- Commercial Account Holders in Community <20000Ccf/Year

***Who is Not Eligible to Participate?***

- Coop Customers
- PIPP Customers
- Delinquent Bill Payees
- Customers Under Contract with 3rd Party Supplier; However They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community >20000 Ccf/Year Can Call Buckeye Energy Brokers For Pricing

***What if I'm Moving into The Community?***

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

***What if I'm Moving out of The Community?***

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Without a Termination Fee

***How Do We Strike the Program's Natural Gas Price?***

- Secure Retail Adder \$ / Ccf to Mitigate Risk
- Pricing set 3<sup>rd</sup> to last trading day of each month
- Renewal letters will be sent in mid-July 2015

**Natural Gas Aggregation Program Summary**

**What is the Program Price & Term?**

<u>Billing Term</u>	<u>Price</u>
September 2015 to August 2017	10% off the Columbia Gas Standard Service Offer Adder

**Who Do I Contact?**

<u>Contact</u>	<u>Phone</u>	<u>Issue</u>
Columbia Gas of Ohio	1-800-344-4077	Emergencies Service Interruptions Service Turn On/Off Billing Disputes
Supplier: Volunteer Energy	1-800-977-8374	Join or Leave Program
Thomas M. Bellish, Buckeye Energy Brokers 8870 Darrow Road, #F106 Twinsburg, Ohio 44087 buckeyeenergybrokers.com	1-866-302-2237	Program Questions